

DELIVERY RETURNS AND REFUNDS

When you place an order on the Website, an order confirmation will display on the Website. Please note that any order confirmation is a receipt of order and your order will only be deemed to have been accepted once we have confirmed your order by email.

For orders placed within the UK, we endeavour to ship your order directly from our warehouse within **48 hours** of your order being accepted.

Our delivery costs are as follows:

For delivery within the UK:

48 Hours Standard Mail £2.99

24 Hours Tracked to 1kg £5.30

FREE Standard Shipping for all UK Orders over **£40**

If you have made a mistake on your order, please email info@organics4u.co.uk or call to amend your order.

You have a right to cancel your order and request a refund within **14 days** of purchasing an item on our Website (the "Right to Cancel" policy). If you have accepted delivery of an item and wish to return it [at any time/ within **30 days** of placing the order] please contact us at **info@organics4u.co.uk** including your order number and receipt and we will process a full refund. Please note that you may be required to return the products you wish to return and a refund will be processed once we have received the returned items.

UK based orders are shipped directly from our warehouse within **48 hours** for your convenience and maximum efficiency.

Your product will arrive within **2 to 5** Business Days

Shipping cost will be generated at checkout

Returns Information:

We offer a 100% Satisfaction guarantee or your money back. Please contact us for return requests.